



# How to keep trust in Elections: The role of EMBs

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# UN ELECTORAL ASSISTANCE TO MEMBER STATES

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- Only at specific request of Member State, or Security Council/General Assembly mandate
- Technical assistance by far the main form of assistance
- Other types of assistance (observation, certification, supervision and organization/conduct) require a Security Council or General Assembly mandate
- On average, UN EAD receives 25 requests from Member States for electoral assistance, each year
- Currently, 52 Member States are receiving UN electoral assistance in both mission and non-mission settings: 8 of these are under a Security Council mandate\*
- UN good offices (at request of Member States)

*\* Afghanistan, the Central African Republic, Haiti, Iraq, Libya, Mali, Somalia and South Sudan. Note: SCR 2254 mandates UN supervision of future Syrian elections pursuant to a political agreement but no current electoral assistance.*

# UN ELECTORAL ASSISTANCE FRAMEWORK

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- USG-DPPA: mandated by UN General Assembly as focal point for electoral assistance
  - Coherence and coordination
  - Internal policies
  - Assessment of all Member State requests; decisions on requests
  - Roster and Institutional Memory
- Electoral Assistance Division (EAD) supports the focal point in her role
- UNDP is the main implementer of UN electoral assistance
- Multiple other UN actors can be involved: DPPA, DPO, UNDP, UNOPS, UN Women, OHCHR, UNESCO, UN Volunteers, UNHCR, UNDEF, PBSO, IOM.



## UN ELECTORAL ASSISTANCE – some core principles

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- Respect for national sovereignty
- Objective, impartial, neutral and independent
- No single model of democracy
- Respect for Human Rights; norm-based but not prescriptive
- Sustainability and cost-effectiveness
- Conflict prevention perspective and contributing to longer-term stability
- Promote inclusiveness, including the participation of women and marginalized groups

# UN ELECTORAL ASSISTANCE – some key features

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- Political perspective: conflict management, contribute to longer-term stability
- Combine technical electoral assistance with political engagement and good offices, as requested,
- “The true measure of an election: whether it engenders broad public confidence in the process and trust in the outcome”
- Citizens must have trust that an outcome reflects their will, and building this trust from the beginning is a key priority and focus of United Nations advice

# TECHNICAL QUALITY AND ACCEPTANCE

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- Election quality as necessary and/or sufficient condition?
- UN experience: this is important, but not a straightforward relationship
- Confidence also shaped by broader political context, macro-level factors
- “Process important but not an end in itself”
- EMBs play a role in building trust, but focus should also be on political leaders and candidates:
  - Role model in encouraging peaceful acceptance in loss, magnanimity in victory

# ROLE OF EMBs IN BUILDING TRUST

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- Systematic communication with stakeholders and their involvement from the start of the process
- Targeted communication for women, youth, persons with disabilities and marginalized groups to address their concerns and ensure their participation
- EMBs could use both traditional and modern means of communication
- The use of technology by EMBs - opportunities and challenges
- Internet and social media - opportunities and challenges
- There is no one size fits all that would work for all groups in a specific society or for all countries. But in many cases a combination of traditional mechanisms (using religious, traditional, community leaders, radio and TV) and more modern tools (social media, etc.)

# DIGITAL TECHNOLOGIES IN ELECTIONS

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- Internet and social media as key tools of communication
  - Challenges of disinformation and manipulation
- Digital tools to support participation in or conduct of an election
  - Challenges of cyber threats and cyber attacks
- Develop a clear media strategy to inform voters and stakeholders and also counter misinformation
- Cooperation with social media companies
- Develop partnerships other state and non-state actors

# EMBs COMMUNICATION DURING COVID-19

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- COVID-19 pandemic presents socio-economic and political challenges globally
- EMBs to communicate not only how they would improve integrity of elections but also how they would ensure safety for voters and poll workers
- EMBs to coordinate and communicate with healthcare professionals/authorities
- EMBs to communicate new procedures in light of COVID-19

# Conclusion

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- Building trust in an electoral process is central to UN's support to its Member States
  - Building trust in an electoral process is key to ensuring legitimacy of an electoral process and its results thereof.
  - Various actors can contribute to building trust in an electoral process, including EMBs, but also political leaders and candidates
  - EMBs can utilize a combination of both traditional and modern forms of communication to inform their electorate and counter misinformation
  - Internet and social media can be both an enabler for participation and tools for spreading disinformation and hate speech in an electoral process
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